

Nuix Discover 10.20 Quarterly Release Notes (OP)

This document provides an overview of the new features introduced in this quarterly release of Nuix Discover® to on-premises (OP) clients. This release covers the features in versions 10.20.000 - 10.20.005.

What's new for end users

The following updated feature is available to all users.

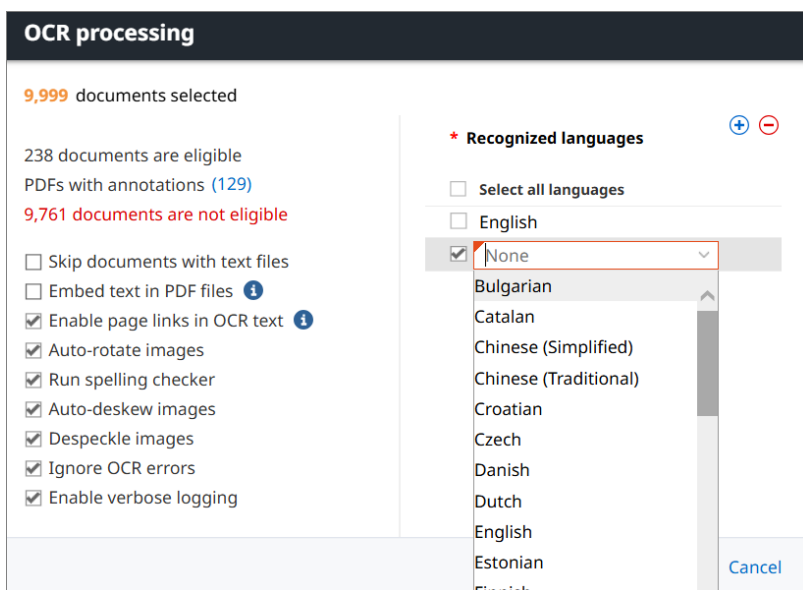
Additional languages available for OCR

This release introduces the following new languages that can be processed using OCR:

- Bulgarian
- Czech
- Estonian
- Greek
- Hebrew
- Hungarian
- Icelandic
- Latvian
- Lithuanian
- Polish
- Romanian
- Ukrainian

For users with the correct permissions, the new languages appear in the following areas:

- **Tools > OCR processing.**



What's new for case administrators

The following updated features are available to case administrators.

Base document ID numbering option

The Nuix Discover productions module now includes a numbering option that supports producing documents using their base document ID numbers and level folders, without renumbering. You can now use Nuix Discover's productions module to produce documents that have already been renumbered with document IDs. This capability ensures that documents can be produced according to the required numbering format for document productions in Australia.

The following areas have new functionality related to base document ID numbering:

- Manage Documents > Productions
- Manage Documents > Load File Templates
- Manage Documents > Exports

Manage Documents > Productions

The following pages within Productions have new functionality designed for base document ID numbering:

- Attributes
- Production Rules
- Quality Control

Attributes

When you create a new production, the **Attributes** page now includes a new **Numbering** option called **Use base document IDs**.

Note: Selecting this option disables the **Levels** and **Sort order** sections, because the base document IDs, file names, and level folders are used when the production is exported.

Numbering

☐ Standard

* Prefix * Start number * Padding

Number by

☒ Page ☐ Document

* Padding on page number

Delimiter between document and page number

☒ Dash ☐ Underscore ☐ Period ☐ None

preview 00000001

☐ Custom

* Produced document label * Start number

* Produced page label * Start number

☒ Use base document IDs ⓘ →

Production Rules

When the **Use base document IDs** numbering option is selected, you can choose from several new rules on the **Production Rules** page, allowing you to specify which files are produced for documents.

These rules support producing native and image files for documents where the native file is stored as a page and is viewable through the Image viewer. They also support producing native and image files when the native files are only stored as content files.

The new rules include the following options:

- **Pages and content:** The image pages and native content files are produced for documents in this rule.
- **Pages and content with endorsement:** The image pages and native content files are produced for documents in this rule. If endorsements are configured in the **Endorsements** page of the production, those endorsements are applied to the image files for documents in this rule.
- **Pages only:** The image and native page files are produced for documents in this rule.
- **Pages only with endorsement:** The image and native page files are produced for documents in this rule. If endorsements are configured in the **Endorsements** page of the production, those endorsements are applied to the image files for documents in this rule.
- **Image only:** Only the image page files are produced for documents in this rule.
- **Image only with endorsement:** Only the image page files are produced for documents in this rule. If endorsements are configured in the **Endorsements** page of the production, those endorsements are applied to the image files for documents in this rule.
- **Custom placeholder:** The image and native files are not produced, and instead a custom placeholder PDF image is produced for documents in this rule.

Additional file settings: The following settings apply across all relevant Production Rules.

Endorsable image files <input type="checkbox"/> Allow page deletions ⓘ Include the following image file extensions <input checked="" type="checkbox"/> *.tif <input checked="" type="checkbox"/> *.jpg <input checked="" type="checkbox"/> *.bmp <input checked="" type="checkbox"/> *.pdf <input checked="" type="checkbox"/> *.tiff <input checked="" type="checkbox"/> *.jpeg <input checked="" type="checkbox"/> *.png Image export path <input type="text" value="\images"/>	Native files Field to identify native file extension ⓘ <input type="text" value="[Meta] File Extension - Loaded"/> <input checked="" type="checkbox"/> Omit native file if document images are redacted <input type="checkbox"/> Omit native file if only available file is *.txt file ⓘ Native export path <input type="text" value="\native"/>	Content files (.txt) <input checked="" type="checkbox"/> Omit base text file if document is redacted <input type="checkbox"/> Auto extract text from redacted native excel file ⓘ Text export path <input type="text" value="\text"/>	Placeholder Page Size <input type="text" value="Letter (8.5 x 11 in)"/> * Font Size <input type="text" value="20"/> 6-72 <input checked="" type="checkbox"/> Endorse with document ID Position <input type="text" value="Right header"/> <input type="checkbox"/> Include additional endorsements
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You can add more than one rule to your production and use binders or issues to define exception populations that can be used to target documents to a specific rule. In the **Content files (.txt)** column, you can select an option other than “No text” in the row for a rule to include .txt files for the documents in that rule. If you are using the **Custom placeholder** rule, click into the **Placeholder text** column to enter the text to be displayed in the center of the placeholder page.

Rule ⓘ	Content files (.txt) ⓘ	Exception population	Placeholder text	Documents ⓘ ⓘ
<input type="checkbox"/> Pages and content	No text	DEFAULT		2
<input type="checkbox"/> Pages only	Extracted text, then .txt file	BaseID Pages only		2
<input type="checkbox"/> Pages only with endorsement...	No text	BaseID Pages only w endorsement		1
<input type="checkbox"/> Custom placeholder	No text	BaseID Custom placeholder	Doc is fully Privileged	1
Total document count				6

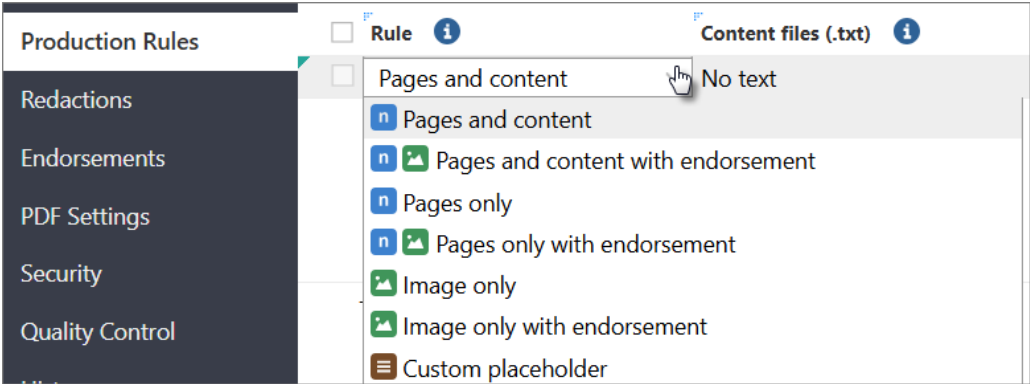
At the bottom of the **Production Rules** page, under **Additional file settings**, settings are enabled or disabled based on your production rule choices.

- For rules that include native files for documents, you can identify the extensions of those native files by selecting a value in the **Field to identify native file extension** setting.
- The **Omit native file if document images are redacted** check box is selected by default, allowing you to automatically exclude native files for documents with redactions.

- If you have configured any of the production rules to include .txt files, the **Omit text file if document is redacted** check box is selected by default, allowing you to automatically exclude text files for redacted documents.
- The **Placeholder** section is enabled if your production includes the **Custom placeholder** rule, allowing you to select options to endorse the placeholder with the base document ID and/or with additional custom endorsements as configured on the **Endorsements** page of the production.

See the **Create a production** topic in the Nuix Discover online help for more information on configuring the **Production Rules** page using exception populations and completing the additional file settings and for configuring the other pages within a production.

See the **Productions workflow** topic and related topics in the Nuix Discover online help for more information on creating, locking, printing, and exporting productions.



Quality Control

On the **Quality Control** page, there are new quality control checks that only apply when using base document ID numbering.

Quality control check	When the check is enabled	Results
Missing native files in pages	Documents in the unlocked production are identified to be produced as image and native, as part of either a Pages only or Pages only with endorsement population.	<p>Returns successful message if: All documents have a native file available as page 2 in the Image viewer.</p> <p>Returns exception message if: Any documents do not have a native file available as page 2 in the Image viewer. (Document does not have a native file as page 2 in the main_pages table.)</p> <hr/> <p>Note: If native files are required to be produced for documents identified as exceptions, consider moving those documents to a population for the Pages and content or Pages and content with endorsement rules.</p>

Quality control check	When the check is enabled	Results
Native files exist as both content and pages	Documents in the unlocked production are identified to be produced as image and native, as part of either a Pages and content or Pages and content with endorsement population.	<p>Returns successful message if: All documents have a native file available as a content file and not as page 2 in the Image viewer.</p> <p>Returns exception message if: Any documents have a native file available as a content file AND as page 2 in the Image viewer. (Document has a native file referenced in main_contentFile AND as page 2 in the main_pages table.)</p> <hr/> <p>Note: Consider moving exception documents to a population for the Pages only or Pages only with endorsement rules.</p>
Applied annotations exist on native files in pages	Documents in the unlocked production are identified to be produced as image with redactions or highlights applied, as part of either a Pages and content , Pages and content with endorsement , Pages only , Pages only with endorsement , Image only , or Image only with endorsement population.	<p>Returns successful message if: None of the documents to be produced as images have a redaction or highlight applied on the page 2 native file.</p> <p>Returns exception message if: At least one of the documents has a page 2 native file in the Image viewer with a highlight or redaction that is applied to the production.</p> <hr/> <p>Note: If any documents are identified as an exception, the production Lock process will fail, and the production will be unlocked.</p>

Manage Documents > Load File Templates

Base document ID numbering is also available for load file templates.

To apply base document ID numbering to load file templates:

1. On the **Case Home** page, under **Manage Documents**, click **Load File Templates**.
2. Click **Add**.



3. Type a **Name** for the load file template.
4. In the **Export Type** list, select **Production – Use base document IDs**.

Add load file template

*** Name**
DocsTest ✓

Export type
Production - Use base document IDs ✓
General
Production
Production - Use base document IDs

Document/Page
Document

Save Cancel

5. In the **Template** list, select **Ringtail database (.mdb)**.

Note: When you select **Use base document IDs**, the Ringtail database (.mdb) template is the only template available.

Add load file template

*** Name**
DocsTest ✓

Export type
Production - Use base document IDs

Template
Ringtail database (.mdb) ✓
Ringtail database (.mdb)

Document/Page
Document

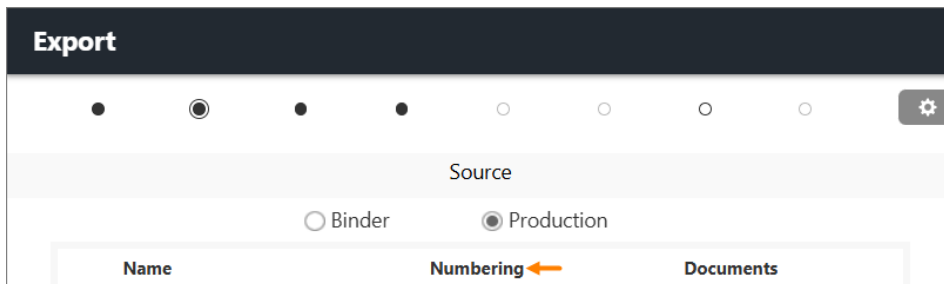
Save Cancel

6. Click **Save**.

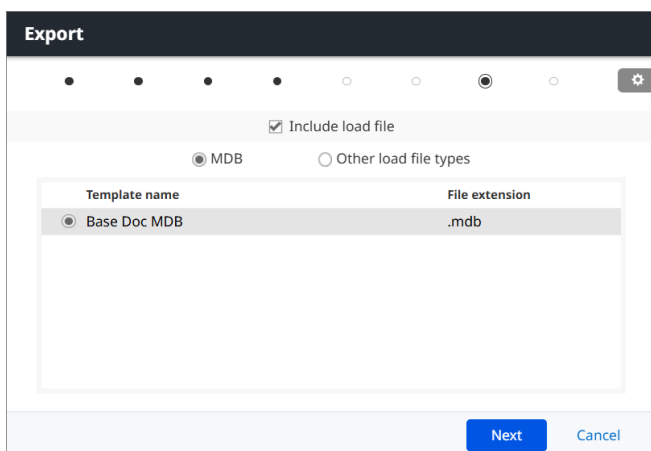
Manage Documents > Exports

When you create a new export, the following changes support the use of base document ID numbering:

- **Source tab:** When you select **Production** as the export source, there is a new **Numbering** column that identifies the type of numbering that was used for each production.



- **Load file tab:** When including a load file for a production that was numbered using base document ID numbering, the only available load files are those that are available for the **Production - Use base document IDs** export type.



Case Setup > Binders and Case Setup > Issues: Validation Messages

This release introduces validation to the process of deleting binders and expands the validation when deleting issues. New messages alert the user if the issue or binder they are deleting is used in production rules. These warnings apply to base documents as well as to rendition documents.

Note: While the messages warn that the binder or issue is used in production rules, you can still delete the binder or issue if necessary.

If you are deleting a single binder or issue, if the binder or issue has base documents or renditions coded to it, the **Delete binders/issues** dialog box displays a red banner below the header bar with the message **Documents are coded to this binder/issue**. The dialog box also contains a **View documents** link that shows the number of coded documents, with the number reflecting the combined number of base documents and rendition documents coded to the binder or issue.

Delete binders

Documents are coded to this binder.

[View documents](#)

Are you sure you want to delete 1 selected binder?

OK

Cancel

Delete issues

Documents are coded to this issue.

[View documents](#)

Are you sure you want to delete 1 selected issue and 2 associated child issues?

OK

Cancel

If the binder or issue has base documents and/or rendition documents coded and is used as an exception population in any locked or unlocked production, the warning message includes the statement **This binder/issue is used for rules in [number] productions. Deleting this binder/issue will remove the related production rules and reroute the documents to the default rule.**

Delete binders

Documents are coded to this binder.

This binder is used for rules in 4 productions. Deleting this binder will remove the related production rules and reroute the documents to the default rule.

[View documents](#)

Are you sure you want to delete 1 selected binder?

OK

Cancel

Delete issues

Documents are coded to this issue.

This issue is used for rules in 3 productions. Deleting this issue will remove the related production rules and reroute the documents to the default rule.

[View documents](#)

Are you sure you want to delete 1 selected issue and 22 associated child issues?

OK

Cancel

If no base or rendition documents are coded to the binder or issue, then there is no red banner.

Delete binders

Are you sure you want to delete 1 selected binder?

OK

Cancel

Delete issues

Are you sure you want to delete 1 selected issue and 2 associated child issues?

OK

Cancel

The message displayed is similar if you are deleting multiple binders or issues and at least one binder or issue has base documents or renditions coded to them.

Delete binders

Documents are coded to at least one of the selected binders.

At least one of the selected binders is used for rules in 14 productions. Deleting these binders will remove the related production rules and reroute the documents to the default rule.

[View documents](#)

Are you sure you want to delete 99 selected binders?

OK

Cancel

Delete issues

Documents are coded to at least one of the selected issues.

At least one of the selected issues is used for rules in 3 productions. Deleting these issues will remove the related production rules and reroute the documents to the default rule.

[View documents](#)

Are you sure you want to delete 11 selected issues and 44 associated child issues?

OK

Cancel

Source/attachment relationship is not populated for imported chats

This release resolves an issue related to importing chats in which the relationship was lost between chat messages and files that are attached to them.

What's new for system administrators

The following new features are available to system administrators.

RPF Supervisor installer support for Group Managed Service Accounts

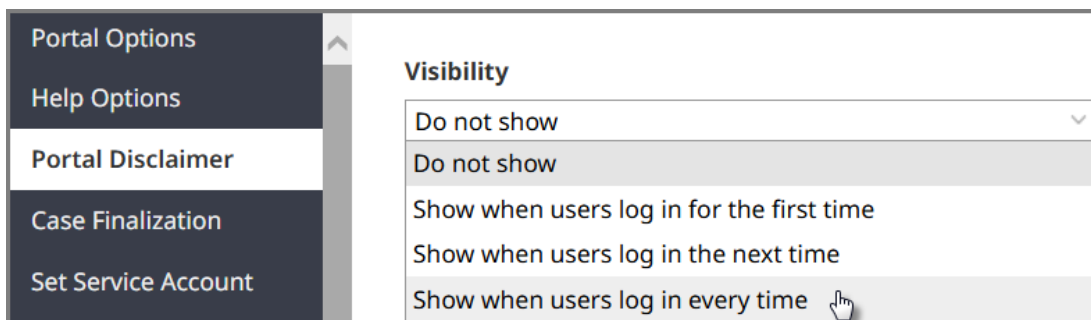
If you are using a Group Managed Service Account (GMSA), you now have only to enter a username when running the RPF Supervisor installer. The installer no longer requires a password.

Portal Settings > Portal Disclaimer: Portal disclaimer appears every time users log in

System administrators can set portal disclaimers to display every time any user logs into Nuix Discover.

To set the portal disclaimer to display every time a user logs in:

1. On the **Portal Home** page, under **Portal Management**, click **Settings**.
2. In the navigation pane, click **Portal Disclaimer**.
3. Type text for the portal disclaimer in the text box. Use the options on the editing toolbar to change the font and paragraph styles.
4. Under **Visibility**, select **Show when users log in every time**.



Additional information

Note the following additional information.

How to contact Nuix Support

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Installation and deployment notes

For detailed information about client and system requirements, as well as upgrade and installation instructions for this release, see the following documents on the [Nuix Customer Portal](#).

- *Nuix Discover - Client Computer Requirements*
- *Nuix Discover - Hardware and System Requirements*
- *Nuix Discover - Upgrade Checklist*
- *Nuix Discover - Installation and Configuration Guide*

Nuix Discover requires .NET Runtime 8.0.4 or later

The new Nuix Discover case-to-case migration feature requires the latest version of .NET Runtime 8.0. The link to the .NET Runtime 8.0.4 (or later) installer will be available on the quarterly release page for Nuix Discover on the Nuix Customer Portal.

You also can download the .NET Runtime 8.0.10 installer now from the .NET Runtime section on this [page](#).

.NET Runtime 8.0.10

The .NET Runtime contains just the components needed to run a console app. Typically, you'd also install either the ASP.NET Core Runtime or .NET Desktop Runtime.

OS	Installers	Binaries
Linux	Package manager instructions	Arm32 Arm32 Alpine Arm64 Arm64 Alpine x64 x64 Alpine
macOS	Arm64 x64	Arm64 x64
Windows	x64 x86 Arm64 winget instructions	x64 x86 Arm64
All	dotnet-install scripts	

Supported upgrade paths

You can upgrade the following versions of Ringtail Legal and Ringtail to this version of Nuix Discover 10.x:

- Ringtail 8.0.1, 8.1, 8.2, 8.3, 8.3.1, 8.3.2, 8.4, 8.4.2, 8.5, 8.6
- Ringtail Legal 1.0.58

For versions of Ringtail Legal earlier than 1.0.57, you must first upgrade to Ringtail Legal 1.0.58, and then upgrade to Nuix Discover 10.x.

Note: When upgrading to Ringtail 8.6 or later from an earlier version, you must request an updated license.

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Nuix Discover support lifecycle for biweekly and quarterly releases

Note the following support lifecycle for biweekly and quarterly releases:

- **Biweekly releases**
 - Nuix supports the last four biweekly releases.
 - **Example:** 10.17.005, 10.17.004, 10.17.003, 10.17.002
- **Quarterly releases**
 - Nuix supports the last four quarterly releases to on-premises clients.
 - **Example:** 10.16, 10.15, 10.14, 10.13

Note: Nuix Discover provides service packs for quarterly releases for up to the latest four releases and for one year from the initial release date of the quarterly release.

Service packs for biweekly releases are provided for the four most recent biweekly releases.

For earlier releases that are no longer eligible for service packs, the Nuix Support Team provides best-effort support.

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Nuix Discover support lifecycle for Microsoft Windows Server and Microsoft SQL Server

The Nuix Discover support lifecycle for Microsoft products is communicated annually. For additional information about the Microsoft Lifecycle Policy, go to <https://support.microsoft.com/en-us/lifecycle/search>.

Note: Nuix Discover support for Windows Server 2019 and SQL Server 2019 for new installations will end on July 1, 2026.

The general support policy for Windows Server and SQL Server for Nuix Discover quarterly on-premises releases is as follows:

- Nuix Discover supports at least two versions of Windows Server and SQL Server for each release.

- Within one year of a newly released version of Windows Server or SQL Server, Nuix Discover supports those versions.
- Once Microsoft ends mainstream support for a version of Windows Server or SQL Server, Nuix Discover no longer support those versions.
- Nuix communicates a 12-month notice of support retirement with each quarterly on-premises release.

For detailed information about client computer requirements, see the *Nuix Discover - Client Computer Requirements* guide for this release. For detailed system and hardware requirements, see the *Nuix Discover - Hardware and System Requirements* guide for this release. These guides are available on the [Nuix Customer Portal](#).

Disclaimers

Nuix Discover version 10.20.005

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